



THE COMMONWEALTH OF MASSACHUSETTS

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

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By certified mail, return receipt requested and e-mail

August 10, 2006

Alexander W. Moore, Esq.
Verizon New England, Inc., d/b/a Verizon Massachusetts
185 Franklin Street, 13th Floor
Boston, MA 02110-1585

Re: Notice of Formal Hearing for Slamming Complaint
Docket Number: **06-SL-1**
Telephone Number(s) at Issue: **781-255-0619**

Dear Attorney Moore:

Michael Naughton has notified the Department of Telecommunications and Energy ("Department") that his telecommunications service provider was changed without authorization and has requested a formal hearing. Under M.G.L. c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

Because AT&T Communications of New England, Inc. is claiming that it is not responsible for changing the complainant's local and regional long distance service, Verizon New England, Inc., d/b/a Verizon Massachusetts ("Verizon"), the LEC in this case, is required to attend this hearing and present evidence to determine how the complainant's service was switched.

The hearing is scheduled for **THURSDAY, AUGUST 31, 2006 at 10:00 a.m.** and is to be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in Western Massachusetts Electric Company, D.T.E. 01-36/02-02 (2003) and Commonwealth Learning Center, D.T.E. 03-04-31 (2004), **Verizon** is required to

be represented by counsel at this hearing. The Department will consider all information and evidence provided by you and the consumer to reach a decision.

If you have any questions regarding this case, please contact Andrea Saia at 617-305-3612.

Sincerely,

/s/

Mary L. Cottrell
Department Secretary

cc: Michael J. Naughton

Vincent Appruzzese, AT&T Communications of New England, Inc.

Jay E. Gruber, Esq., AT&T Communications of New England, Inc.

John L. Conroy, Verizon Massachusetts